

July 2026

Inactive for Entry Purposes (CBP-253)

Last updated: July 10, 2026



On **July 16, 2026**, U.S. Customs and Border Protection (CBP) will introduce a new “Inactive for Entry Purposes” status for Importers of Record (IOR) in the Automated Commercial Environment (ACE). This enhancement will enable CBP to automatically deactivate IOR accounts that have not filed an entry in 366 days, pursuant to 19 CFR 24.5. This update impacts EDI processes.

What will change for trade users?

- On July 16, ACE will begin to deactivate IOR accounts. Initially, IOR accounts with the longest periods of inactivity will be flagged as “Inactive for Entry Purposes.” CBP will incrementally deactivate additional IOR accounts until all accounts without an entry in **366 days** are updated to this status.
- Deactivated IOR numbers will be ineligible to transmit a cargo release or entry summary transaction.
 - NOTE: This status does not affect non-entry functions for the IOR such as acting as a consignee, filing drawback claims, reconciliations, securing bonds, transmitting Importer Security Filing information, or other ACE business functions.
- For deactivated IOR numbers, ACE will display the following error messages:
 - Entry Summary:
 - **F875: IMPORTER INACTIVE FOR ENTRY PURPOSES** – *The importer of record number is ineligible to transmit an Entry Summary due to having exceeded the allowable time period since the last successfully submitted entry summary.*
 - Cargo Release:
 - **333: IMPORTER INACTIVE FOR ENTRY PURPOSES** - *An Add/Replace/Update transaction is submitted and the Importer of Record account is deactivated.*
- To reactivate an inactive IOR:
 - A customs broker should submit an Importer/Consignee Create/Update (TP) message through Automated Broker Interface (ABI) with Action Code A to change the status from Inactive to Active.
 - Importers who are unable to reactive their IOR numbers via ABI may submit a revised CBP Form 5106 with all the mandatory data elements filled out to their Center Entry Team for manual reactivation.
 - For more information on this process, [CSMS # 69056621 - Process to Re-Activate a Deactivated Importer of Record in ACE](#)

What additional resources are available?

- Questions or concerns should be directed to Entry Summary Accounts & Revenue Division (ESAR) at esar@cbp.dhs.gov.
- For technical issues, please contact your assigned Client Representative or the ACE Account Service Desk (ASD) at 866-530-4172 or ace.support@cbp.dhs.gov



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CSMS # 69056621 - Process to Re-Activate a Deactivated Importer of Record in ACE

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Cargo Systems Messaging Service

CSMS # 69056621 - Process to Re-Activate a Deactivated Importer of Record in ACE

In response to the “Strengthening Customs Enforcement” Executive Order, U.S. Customs and Border Protection (CBP) is exercising its legal authority to deactivate Importer of Record (IOR) numbers in the Automated Commercial Environment (ACE) that have not been used to file entry for one or more years and that have no outstanding post-entry transactions. This message is a reminder to the trade community of the process to reactivate an IOR number that has been deactivated. Importers seeking to reactivate their IOR numbers should do so in ACE in coordination with their customs broker to avoid potential delays in processing.

To reactivate an inactive IOR, an Automated Broker Interface (ABI) broker should submit a Transaction Processing (TP) message with Action Code A to change the status from “20-Inactive” to “10-Active.” Please remember that all required CBP Form (CBF) 5106 data elements must be submitted with the TP message.

Importers who are unable to reactivate their IOR numbers via ABI may submit a revised CBF 5106 with all the mandatory data elements filled out to a Center Entry Specialist Team for manual reactivation. The email to which the CBF 5106 is attached must include “IOR reactivation request” in the subject line and explain in the body that the CBF 5106 is being submitted to reactivate an IOR that already exists, but is currently in “20 – Inactive” status. Once received, the IOR number will be reactivated dependent on the Center’s workload.

Prior to requesting assistance from CBP, please query and verify the current status of the IOR in the ACE Portal Account.

A list of FAQs and available resources can be found on [cbp.gov](https://www.cbp.gov/trade/programs-administration/entry-summary/cbp-form-5106) located at: <https://www.cbp.gov/trade/programs-administration/entry-summary/cbp-form-5106>.

Questions or concerns about CBF 5106 should be sent to IORProgram@cbp.dhs.gov.